



# Active Finnish Institutions in Twinning and TAIEX



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# ACTIVE FINNISH INSTITUTIONS IN TWINNING AND TAIEX

## CONTENTS

Introduction.....	2
HAUS – Finnish Institute of Public management Ltd.....	4
Finnish Customs.....	6
Statistics Finland.....	8
The Finnish Tax Administration.....	10
THL - The National Institute for Health and Welfare.....	12
FMI – The Finnish Meteorological Institute.....	14
The Finnish Transport Agency.....	16
Luke – Natural Resources Institute Finland.....	18
GTK – The Geological Survey of Finland.....	20
SYKE – The Finnish Environment Institute.....	22
TAPIO.....	24
FINEEC – The Finnish Education Evaluation Centre.....	26
Omnia – The Joint Authority in Education in the Espoo Region.....	28
Polamk – The Police University College.....	30
The Finnish Border Guard.....	32
Migri – The Finnish Immigration Service.....	34

## FINNISH PUBLIC ADMINISTRATION

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The Finnish public administration is cost-efficient, effective, and accountable. According to the World Bank's Worldwide Governance Indicators, Government Effectiveness is the best in Finland among the EU Member States. Government effectiveness captures perceptions of the quality of the public service, its degree of independence from political pressures, the quality of policy formulation and implementation, and the credibility of the government's commitment to such policies. Finland is also on the top regarding modernisation of public governance including eGovernment services, performance-based management and budgeting, as well as regulatory impact assessments promoting strategic thinking.

Highly competent and skilled civil service increases the cost-effectiveness and accountability in administration. High emphasis has been put to develop specific structures, mechanisms, and practices to strengthen horizontal cooperation at all levels of public administration. The openness and transparency are strengths that help not just in giving out information and building trust, but also in disseminating information and expertise within public administration.

The Finnish Government has a strong track record in managing difficult economic situations. Adjustments of public administration have proven to be a success factor both in supporting Finland's remarkable transformation from an economy specialised in traditional industries to a diversified and modern economy and in helping the country to navigate through economic crisis. As a result, the Finnish citizens today trust the public administration as a key partner for economic development and service delivery, as well as the mechanism to realise many Finnish values of social solidarity and equality.

The values of state administration are built on the value base of a democratic constitutional state and a Nordic welfare society within globalising environment. In international comparisons, Finland has been deemed to be a country with very little corruption. High ethical standards of state administration have been achieved by adopting Government's shared values and uniform operational culture.

Finland's public administration is keen to offer its innovation-driven and knowledge-based expertise and solutions to Twinning projects and TAIX activities.



## HAUS – FINNISH INSTITUTE OF PUBLIC MANAGEMENT LTD

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**HAUS Finnish Institute of Public Management Ltd is a state-owned enterprise specialised in training for civil servants. HAUS has more than 40 years of experience in civil service training, public sector consultancy and public administration reforms. During the period of 40 years, HAUS has been closely linked to the Ministry of Finance, which is the ministry responsible for State's personnel policy, HRM and public administration reforms. HAUS provides in-service training and consultancy services for the whole of Finnish Administration. Good governance, ethics, and values of civil servants are strongly emphasised in the HAUS trainings.**

HAUS has a specific role as a strategic partner of the Government in planning and implementation of the state personnel policy, training of civil servants and organisational development of the ministries and other state agencies. Among the strong areas of expertise are anti-corruption as well as administrative structures and public administration reforms. Regarding training, HAUS utilises a range of various methods and tools, e.g. efficient and modern e-learning solutions. HAUS also supports ministries' HRM functions in different ways and it has drafted HRM strategies for several ministries and other institutions. Annually, HAUS organises more than 300 training events in Finland. HAUS employs permanently around 35 world-class specialists and has an extensive pool of qualified in-house consultants.

HAUS works in close co-operation with all ministries and other state agencies, including National Police Board, Ministry of Justice, Office of the Prosecutor General, and National Audit Office of Finland. HAUS has

carried out more than 40 international projects in roughly 15 different countries. HAUS has an impressive record of 26 implemented Twinning projects. HAUS' international references include also number of projects in the field of law enforcement, policing and border management.

HAUS utilises in its international activities the competitive advantages of the Finnish public administration such as:

- top class national competitiveness in international surveys
- one of the least corrupted countries in the world promoting the principles of good governance
- maximum transparency in freedom of speech according to the world press freedom ranking
- the excellence of Finnish educational system verified by international studies

Here are some examples of recent Twinning-projects implemented by HAUS:

- "Capacity building of the Academy of the Ministry of Finance of Georgia", 2013-15
- "Strengthening the capacity of the Ministry of Finance for macroeconomic analysis and policy formulation", Macedonia, 2012-14
- "Support the Implementation of the Anti-Corruption Commission's Strategy", Jordan, 2011-13

webpages: [www.haus.fi](http://www.haus.fi)

## FINNISH CUSTOMS

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**Finnish Customs is a modern, efficient customs agency with high-level standards for integrity and professionalism. Finnish Customs is a state agency supervised by the Ministry of Finance, and it is a part of the customs system of the European Union. Being an executive authority, Finnish Customs has responsibilities that extend to the sphere of authority not only of the Ministry of Finance but also of several other ministries.**

Finnish Customs cooperates with the trade community as well as with domestic and foreign authorities. Finnish Customs has approximately 300 employees. In 2013, the total tax revenue collected by Customs amounted to 10.3 billion euros.

### Finnish Customs

- facilitates smooth trade of goods and ensures its correctness
- collects taxes on goods efficiently
- offers customer-oriented services
- protects society, the environment, and citizens

Protecting society is a key element in the work of Customs. By law, Finnish Customs is responsible, among other things, for controlling imported consumer goods as well as non-animal foods. At Finnish Customs, it is the Customs Laboratory that examines the compliance and safety of products. The Customs Laboratory also performs analytics concerning illegal imports, customs duties, and taxation for Customs. In practice, it is an authority laboratory and competence centre for many sectors.



Finnish Customs is an important operator within the EU and in the World Customs Organization, as well as a central operator in facilitating the economic cooperation between the EU and Russia. Finnish Customs participates in the work of the World Customs Organization (WCO), and took part in the work of the NGTF at the WTO, when the TF Agreement was prepared and negotiated.

Customs cooperation between the Nordic countries is also close and successful. The administrative cooperation with the other neighbouring areas - Russia and the Baltic countries - is also very significant. Finnish Customs has a diversified experience of international co-operation and of cross-border activities at all sectors related to customs and co-operation within authorities.

Selected Twinning references:

- "Improving the competencies for the customs staff both at central and territorial level", Romania, 2008-10
- "Border Management and Fight Against Drug Trafficking", Kosovo, Junior Partner of the UK, 2012-15
- "Support to State Revenue Committee for strengthening Customs Control procedures and Enforcement", Armenia, Junior Partner of Lithuania 2012-14

webpages: [www.tulli.fi](http://www.tulli.fi)

**Founded in 1865, Statistics Finland is the only Finnish public authority specifically established for statistics. It produces the vast majority of Finnish official statistics and is a significant international actor in the field of statistics. The task of the Statistics Finland is to combine data into statistics and information services for the needs of ordinary people, public administration and scientific research. Statistics Finland supports democratic decision-making based on facts, as well as scientific research by producing reliable statistics, studies and datasets describing society. The Statistics Finland employs some 900 experts in a variety of fields.**

Eurostat's Peer Review Report in 2014 found the statistics production of Statistics Finland to be of high quality and reliable. The impartiality of statistics producers and people's trust in statistics are regarded as particular strengths for Finland. The Peer Review Report praises the broad co-operation of the producers of official statistics and the extensive use of registers, which brings cost-efficiency to the work of statistics producers. International peer reviewers consider Statistics Finland's Survey Laboratory particularly innovative in developing interview methods and questionnaires for surveys.

Statistics Finland has already been involved in total of 28 Twinning projects. Selected Twinning references include:

- "Strengthening of the National Statistical System of Armenia – II", Armenia, in consortium with Denmark, 2015-17
- "Support to the State and Entity Statistical Institutions, phase VI", Bosnia and Herzegovina, junior partner of Denmark, 2014-16

- "Support to Development Process in the State Statistics Service of Ukraine with the Objective to Enhance its Capacity and Production", Ukraine, in consortium with Denmark, 2013-15
- "Support to Statistics", Kosovo, in consortium with Denmark, 2013-15
- "Support to the Israeli Central Bureau of Statistics in the development of National Accounts, Education Statistics, Survey Methodology, ICBS Website and Coordination of Israel National Statistical System (NSS)", Israel, in consortium with Denmark, 2013-15
- "Forwarding Armenian Statistics through Twinning", Armenia, in consortium with Denmark, 2011-13
- "Support to the State and Entity Statistical Institutions", Bosnia and Herzegovina, in consortium with Denmark, 2010-12
- "Development of New Statistical Methodologies and Indicators in Selected Areas of statistics in line with the EU statistical standards", Ukraine, in consortium with Denmark, 2011-12
- "Institutional Capacity Building for the Central Agency for Public Mobilisation and Statistics and Developing the Legal Framework for Statistics in Egypt", Egypt, in consortium with Denmark, 2008-10
- "Public Finance Statistics Central Bureau of Statistics", Croatia, project leader, 2007-8
- "Strengthening capacity in particular subject matter divisions", Latvia, project leader, 2005-6

webpages: [www.stat.fi](http://www.stat.fi)

## THE FINNISH TAX ADMINISTRATION

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**The Finnish Tax Administration (FTA) is an independent authority under the Ministry of Finance, implementing tax legislation set out by the ministry. The FTA is a modern tax administration which continuously works to develop and streamline its administrative processes. In this work, the strong competence of FTA staff and the management's ability to fully draw on their expertise is essential.**

The Tax Administration wants to ensure that its customers pay the right amount of taxes at the right time, and works continuously to keep the tax gap small. The FTA aims at making sure that its customers can and want to manage their tax affairs smoothly and correctly. Efficient tax control and genuinely customer-oriented services help to reinforce tax compliance. Tax compliance is further enhanced by fair treatment of taxpayers, just and lawful distribution of the tax burden, and streamlined user-friendly procedures.

Combating the grey economy is a vital goal for the FTA. The Grey Economy Information Unit fights the grey economy and its side effects by producing and disseminating information. The Unit's annual publications sum up the results of the studies made during the year and present the latest methods for fighting the grey economy.

FTA experts participate actively in international co-operation. They have taken part in various EU Fiscalis and IOTA (Intra-European Organisation of Tax Administration) projects, workshops, seminars and other international activities. FTA experts have also offered consultancy as well as planned and executed training programmes. Most of the FTA

experts have wide experience of working in multicultural teams and of project coordination and management.

EU candidate countries and new EU member states have received assistance from FTA experts in various development projects. The Twinning projects in Slovakia, “Improvement of Tax Collection System and Related Policies” and in Estonia, “Structural and Quality Amelioration of the Criminal Investigation, Tax Collection, Recovery, Audit and Training Function within the Estonian Tax Board”, helped to improve taxation related systems in both countries. In addition to the Estonian and Slovakian Twinning projects, the FTA has implemented Twinning projects as a leading partner in Hungary. Moreover, the FTA has provided experts to pre-accession Twinning projects in Lithuania and Croatia.

webpages: [www.vero.fi](http://www.vero.fi)

## THL – THE NATIONAL INSTITUTE FOR HEALTH AND WELFARE

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**The National Institute for Health and Welfare (THL) is a Finnish expert agency that provides reliable information on health and welfare for the use in decision-making and activities in the field. THL seeks to serve the broader society as well as the scientific community, NGOs, actors and professionals in the field, and decision-makers in central government and municipalities. THL's aim is to promote health and welfare in Finland.**

- THL studies and promotes population health and welfare
- THL prevents diseases and social problems
- THL develops and guides activities in social and health care
- THL provides expert assistance for the implementation of policies and practices
- THL performs official duties imposed by law

THL's core functions are research, development, and information production. THL assesses changes affecting welfare and health, evaluates the outcomes of welfare policy, and brings forth new alternatives. In Finland THL is a part of the information steering system of the central government towards local governments; it is also involved in extensive international cooperation with the Nordic countries, EU, and the global community. In addition, THL is an official statistical institution and maintains a number of registers and statistics on social and health care and carries out regular surveys. THL has the key role in cross-administrative cooperation in Finland in the fight against drugs.

THL Centre for International Affairs offers consulting services, specialising in health and social sector development. The team is well experienced to plan, implement, monitor, and evaluate development processes and programmes in transition economies and developing countries. The Centre emphasises in its work human rights, sustainability and participatory approach. Through the use of its expert services, the team has been involved in over 150 projects in 50 countries worldwide. THL is a social and health sector Mandated Body in Finland for EU Twinning programme. THL Centre for International Affairs has implemented 14 twinning projects in 10 different countries.

THL's recent Twinning references:

- "Fight against Homophobia and Transphobia in Kosovo", 2014-16
- "Strengthening Readmission and Sustainable Reintegration in Kosovo", 2013–15
- "Improving tobacco control in the Republic of Serbia", 2013-14
- "Rising the knowledge and skills of nurses and midwives in Croatia and harmonizing educational curricula with Directive 2005/36/EC", 2010-11

webpages: [www.thl.fi](http://www.thl.fi)



## FMI – FINNISH METEOROLOGICAL INSTITUTE

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**The Finnish Meteorological Institute (FMI) is a research and service agency under the Ministry of Transport and Communications. The working areas of FMI are meteorology, climatology, geophysics, air quality and climate change. The Finnish Meteorological Institute provides meteorological and physical oceanography services, gathers and maintains reliable information about the atmosphere and physical condition of the seas and about their influence, and does research. Today some 730 people are working at FMI of which 53% are dedicated to research and development.**

The FMI has a very strong Research Unit, publishing more than 350 international peer reviewed research articles in 2014, making FMI one of the leading NMS in Europe for research. The focus areas of FMI's research include climate, climate change, meteorology, marine, and measurements and modelling the composition of the atmosphere (including greenhouse gases, aerosols, and air quality), remote sensing (incl. satellites and weather radar), and space.

In addition to being a leading expert in several research areas, Finnish Meteorological Institute is also committed to help other countries, especially the developing world, in the development of their meteorological services. FMI is also an important participant in several international organisations and projects. Experts from practically all units of the FMI take part in FMI's international projects.

The Finnish Meteorological Institute can rely on a solid background in organising and delivering international training in meteorology. FMI has



been for more than a decade responsible for leading the EUMETNET EIG training programme for planning, assisting, and delivering courses in meteorology for operational personnel across Europe in association with other European Meteorological Services.

FMI is the appointed expert organisation on air quality issues in Finland providing research and services with expertise covering a wide range of air quality activities. FMI has carried out numerous international capacity building projects concentrating on strengthening the air quality management in different countries. In international development and training projects, FMI offers technical training on air quality related topics, such as air quality measurements and assessments, air quality related legislation development, dispersion modelling, chemical analyses of air quality, etc.

Selected references of EU Twinning projects:

- "Further strengthening the capacities for effective implementation of the acquis in the field of air quality", Macedonia, 2015-17
- "Strengthening the central and local level capacities for environmental management in the area of air quality", Macedonia, 2010-12
- "Establishment of Air Quality Monitoring and Management System", Croatia, 2008-10

webpages: [www.fmi.fi](http://www.fmi.fi)

**The Finnish Transport Agency enables smooth, efficient, and safe travel and transport. The Finnish Transport Agency is responsible for Finnish roads, railways and waterways and for the overall development of Finland's transport system. The Finnish Transport Agency promotes an effective transport system, traffic safety and a sustainable development of the regions. The Finnish Transport Agency operates under the jurisdiction of the Ministry of Transport and Communications and employs approx. 650 professionals. Its tasks vary from expertise in the transport field to operative traffic control and administration.**

One of The Finnish Transport Agency's major objectives is to promote Finnish trade and industry and enhance Finland's competitiveness. The Finnish Transport Agency works in an enterprising way and in close cooperation with the actors in the field to promote effective travel and transport chains. Each year The Finnish Transport Agency spends approx. one billion euros on basic transport infrastructure management, i.e. traffic services, infrastructure maintenance, and improvement.

The Finnish Transport Agency's goal is to enable predictable journeys and ensure well-functioning routes and travel chains. The Finnish Transport Agency aims to make public transport the first choice in urban areas and long-distance travel. The Finnish Transport Agency acts in a responsible, effective, and innovative way. The Finnish Transport Agency makes choices which embrace sustainable travel and transport for the benefit of society at large. The Finnish Transport Agency continue to

develop new intelligent transport services by utilising information and new technology to achieve safer, smoother and more sustainable travel and transport.

The Finnish Transport Agency actively develops the cooperation and funding arrangements and use the appropriated funds effectively and transparently to enhance productivity. The Finnish Transport Agency strives to reduce the ecological footprint of our activities and to promote sustainable use of natural resources. The Finnish Transport Agency's goal is to make the Finnish Transport Agency an excellent workplace for professionals.

International cooperation is a central and integral part of the Transport Agency. The Transport Agency is committed to develop its international cooperation in line with its current strategy. The Transport Agency has been involved in several Twinning projects and is also active in TAIEX cooperation.

Some Twinning references:

- "Strengthening the Administrative and Performance Capacity of the Ministry of Transport and Transport Institutions", Serbia, Junior Partner of France, 2015-17
- "Assistance to the Egyptian Ministry of Transport (MoT) for reforming Railway Safety Regulation, Procedures and Practises", 2007-10
- "Institutional Capacity Building in the Field of Maritime Safety", Croatia, 2007-9

webpages: [www.fta.fi](http://www.fta.fi)

## LUKE - NATURAL RESOURCES INSTITUTE FINLAND

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**Natural Resources Institute Finland (Luke) is the biggest government research and expert organisation in Finland. It promotes bio-economy and sustainable use of natural resources in the fields of agriculture, forestry, livestock production, as well as fisheries and wildlife. Luke was born on 1 January 2015, when three old and prestigious, internationally recognised research institutes (the Finnish Forestry Research Institute Metla, MTT Agrifood Research Finland, the Finnish Game and Fisheries Research Institute) and the statistical services of the Information Centre of the Ministry of Agriculture and Forestry merged.**

Luke brings together expertise in renewable natural resources and responsible food production and provides innovative solutions that promote new business activities. The cross-disciplinary research data and expertise support responsible decision-making both domestically and internationally. Research on natural resources benefits the consumers by providing information on health and well-being, and by supporting the vitality of Finnish nature.

The research and expert activities of the Natural Resources Institute Finland are founded on broad-based competence. Luke's customers, the end users of the information and solutions it offers, play a major role in planning and determining the focus of its research activities. Luke is well connected internationally and is engaged in active international cooperation both in the field of research and development. It leads or participates in numerous research and developing projects on all continents.

Luke's research interests include, for example: *Sustainable and competitive food production, responsible food chain and better consumer well-being, environmentally friendly agriculture, green economy opportunities, resource-smart economy, new methods of forest inventory, multiple use of forests, new forest and forest biomass based products, forest ecology and biodiversity, forest damage diagnostics and advisory, wood materials and wood technology, bioenergy, methods of silviculture, pisciculture, the effects and mitigation of climate change, greenhouse gases, the circular economy, Big Data in natural resource management*, etc. In other words, Luke works with a wide range of questions related to renewable natural resources together with its expert partners in Finland and abroad.

With its extensive field of expertise, Luke is eager to work with diverse partners, whether they are research institutes, universities, NGO's, private or state-owned companies or government organisations. Cooperation is a tool for development for us all.

webpages: [www.luke.fi](http://www.luke.fi)



## GTK – GEOLOGICAL SURVEY OF FINLAND

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**The Geological Survey of Finland (GTK), established in 1885, is the country's premier geoscientific institution and it operates under the Ministry of Employment and the Economy. GTK is a European centre of excellence in assessment, research, and sustainable use of earth resources and it is one of Europe's largest geological surveys. GTK serves as Finland's national geoscientific information centre and participates actively in international research and project work. With its highly skilled staff members, GTK boasts unique research capabilities that include a state-of-the-art research laboratory, a freely configurable pilot-scale plant for mineral processing studies and a multi-task marine research vessel. GTK offers a unique fit of scientific talent, research facilities, and service flexibility to meet project goals.**

GTK's expertise ranges from traditional field surveys to institutional capacity-building and development of administrative services, data management, urban geology, and environmental impact assessment towards emerging areas, such as climate change adaptation, food security, mineral policy, and eco-efficient extracting methods.

GTK has an excellent track record in building up institutional geoscience capacity. As a neutral agent, GTK is a strong actor in local and transnational cooperation. Along with improving institutional efficiency, GTK endorses good governance policies and communication on geoscience issues with public stakeholders, decision-makers, and the private sector.

GTK promotes sustainable use of rock and mineral resources. Geoscientific base data over Finland is probably the best of all countries in the world. GTK's energy supply and environment segment promotes reduced dependence on imported energy supplies, low-emission modes of energy production, and adjustment to the impacts of climate change. GTK's land use and construction segment supports public and private-sector decisions related to land use by providing materials and expert services, promoting land use solutions that consider economic and environmental factors.

GTK's values

- Close to the client
- Cooperation
- Credible and confidential

GTK participates actively in international research projects work as an expert and a project leader. EU projects are carried out in a cooperation network with research institutes, companies, and universities. In addition to the substance competencies, its know-how covers project management and contractual and legal matters. GTK is well known internationally for its excellence and reliability.

webpages: [www.gtk.fi](http://www.gtk.fi)



## SYKE – FINNISH ENVIRONMENT INSTITUTE

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**The Finnish Environment Institute (SYKE) is both a research institute and a centre for environmental expertise. SYKE forms a part of Finland's national environmental administration, and mainly operates under the auspices of the Ministry of the Environment, although the Institute's work related to water resources is supervised by the Ministry of Agriculture and Forestry. SYKE's main activities include research and development related to changes in the environment, cause and effect relationships, means of resolving environmental problems and effects of policy measures. SYKE's research programmes assess environmental problems from a multi-disciplinary perspective, by integrating socio-economic considerations into natural and technical sciences. SYKE has the skills, ambition, and courage to open new avenues for improving the environment.**

International co-operation at SYKE covers a wide variety of tasks, projects and other forms of co-operation. SYKE works in close cooperation with the Finnish Ministry of the Environment in various expert tasks related to international agreements, action programmes and EU legislation. SYKE's customers range from policy-makers through companies and other organisations to individual citizens. SYKE provides information and expert services for various national and international needs.



SYKE's key fields of expertise are:

- sustainable use of water resources
- climate change
- changes in biodiversity
- pollution control and prevention
- wastes and contaminated soils
- sustainable production and consumption
- environmental and strategic impact assessment
- chemicals control and research, life cycle assessment
- institutional development and environmental policy instruments

Selected Twinning references:

- "Improving Emissions Control", Turkey, 2011-13
- "Strengthening the Local Level Capacities for Environmental Management in the Area of Air Quality", FYR Macedonia, 2010-2012
- "Traditionnel portant appui institutionnel au Ministère de l'Agriculture et de l'Environnement de Tunisie et ses structures sous-tutelle dans le domaine de la protection de l'environnement et du développement durable", Tunisia, 2011-14

webpages: [www.syke.fi](http://www.syke.fi)



**Tapio offers a wide range of services and products for the sustainable management and use of forests. Tapio's consulting services provide solutions for efficient and sustainable forest management and bioeconomy, both for the public and the private sectors. Tapio has over a century of experience in developing sustainable forest management and a record of thousands of projects in forestry development world-wide. International projects have mainly focused on EU countries, Russia, Africa, and lately also on South-East Asia. Tapio employs about 40 persons.**

Tapio's expert and development services include:

- Good forest governance and small scale forestry
- Forest inventory and management planning
- Sustainable use and management of forests and bioenergy
- Bio-based policy development and economic assessments

Tapio provides expert services in nature, environment, and water management. Tapio's main service for government bodies and organisations is supporting development of good forest governance. Tapio provides forest management plans both for plantation forestry and natural forests. Tapio's model for sustainable forest management provides a value chain from production of seeds and seedlings to final felling and reforestation.

Tapio's services include assistance in sustainable production and procurement of forest based bioenergy as well as inventory of potential bioenergy resources. Tapio also offers bio-based policy, pre- and post-evaluations and analyses, as well as development of sustainability criteria and standards for biomass. Nature and environmental aspects are integrated in Tapio's concept of sustainable forests management.

Tapio's vision is Good Forests for All. This means sustainable forestry, progressive forest management, employment and livelihood, and an opportunity for people to enjoy the treasures of the forest. A good forest for all is a diverse forest.

webpages: [www.tapio.fi](http://www.tapio.fi)



FINNISH EDUCATION  
EVALUATION CENTRE

## FINEEC – FINNISH EDUCATION EVALUATION CENTRE

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**The Finnish Education Evaluation Centre (FINEEC) is an independent government agency responsible for the national evaluation of education. The evaluations of FINEEC cover the education system in its entirety, from early childhood education to higher education. The goal of FINEEC is to implement evaluations related to education, education providers, and higher education institutions. The evaluations aim to develop education and to support learning while ensuring the quality of education. The evaluations also produce information for local, regional, and national decision-makers on education, its developments, and international comparisons. Evaluation activities of Finnish Higher Education Evaluation Council (FINHEEC), Finnish Education Evaluation Council, and the National Board of Education merged to form the FINEEC in 2014.**

FINEEC's evaluation work is professional and independent, and its evaluation methods are broadly accepted in the field of higher education both nationally and internationally, which was also reported by an international expert panel that reviewed FINHEEC's evaluation work and methods in 2010. The key operating principles of FINEEC are independence of evaluation and enhancement-led evaluation. The overall number of staff is approximately 40.

FINEEC also organises training related to evaluation and quality assurance, supports benchmarking, actively disseminates information about evaluation outcomes, promotes research on evaluation, gives statements and cooperates internationally.

FINEEC is tasked with engaging in international co-operation in higher education evaluation. FINEEC is an active contributor to European evaluation policy debate and closely monitors general European higher education policy and the creation of the European Higher Education Area. FINEEC collaborates with other national evaluation organisations, participates in the activities of several international forums, and is involved in international evaluation projects. FINEEC is listed on the European Quality Assurance Register for Higher Education (EQAR) and is a full member of the European Association for Quality Assurance in Higher Education (ENQA).

Twinning references of FINEEC:

- "Support to the Ministry of Education of the Republic of Azerbaijan for further adherence of the higher education system", 2014-17
- "Empowerment of the Tertiary Level Education of the Republic of Armenia for European Higher Education Area Integration", 2014-16
- "Strengthening the National Authority for Quality Assurance and Accreditation of Education Institutional Capacity (NAQAAE) with a View to Improving the Accreditation and Quality Assurance Education System", Egypt, 2013-15

webpages: [www.karvi.fi](http://www.karvi.fi)



## OMNIA – THE JOINT AUTHORITY IN EDUCATION IN THE ESPOO REGION

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**Omnia, The Joint Authority in Education in the Espoo Region, is a multi-sector vocational education provider and regional development center. Omnia offers innovative learning environments and beneficial partnerships both in national and international education development projects. Omnia's target is to develop long-term sustainable solutions in education globally.**

Omnia is a joint authority of education and a regional development center in Espoo, Finland with over 10 000 students in vocational education and 40 000 in non-formal adult education. Omnia received the national education quality award in 2013 in addition to recognition for the most innovative learning environment. Learning by doing, close connections to working life and new pedagogical solutions are key elements in Omnia's operation. Omnia is a place for students, entrepreneurs and teachers to learn from each other. Blending work with learning and mobile technology creates new learning environments.

Omnia is one of Finland's largest vocational institutes. Omnia trains youth and adults for vocational degrees and upskills vocational teachers at a national level. Omnia offers teacher training, services for entrepreneurs, and study programs leading to over 40 basic, further, and specialist vocational qualifications.

Omnia's training sectors are:

1. Culture
2. Natural sciences
3. Tourism, catering, and domestic services
4. Social services, health, and sport
5. Technology and transport

Omnia is also the home of a unique entrepreneurial hub. By bringing together entrepreneurs, students, and teachers from all levels of education, InnoOmnia is breaking boundaries and is in itself a radical innovation combining the worlds of learning and work. Everybody is a learner and a teacher in InnoOmnia.

Omnia Education Partnerships group designs and implements large scale international capacity building and development projects. Omnia has over 15 years of experience in international projects and has been selected to lead two Twinning projects so far:

- "Support implementation of the Kosovo Education sector Strategic plan", 2014-17
- "Strengthening the Institutional Capacity of the Productivity and Vocational Training Department within the vocational training system in Egypt", 2013-15

webpages: [omnia.fi](http://omnia.fi)

## POLAMK – POLICE UNIVERSITY COLLEGE

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**The Police University College is Finland's only police training institution, a centre of expertise in police training, research and development. The Police University College is a training institution under the direction of the Ministry of the Interior. It is responsible for police education recruitment and selection of students, for organising all educational programs, for further in-service training, and for research and development in the fields of police, policing, and security.**

The University College provides degree education on Bachelor and Master levels, as well as broad programme of further education courses for law enforcement personnel. Its duties also include law enforcement related research, development, and innovation. The University College also organises graduate courses. After having achieved Bachelor's degree, a police officer is able to apply for Police Sergeant Diploma studies or to the Master's Programme for commanding officers. The Police University College also provides several Police Specialist Study programmes offering eligibility for a variety of specialised tasks within the Police, such as forensic investigation, cybercrime investigation, drug-related crime investigation, police-dog operations, and road policing.

The Police University College also offers training for persons and organisations outside the police. For instance, the college organises studies for emergency call center administration and courses for security steward instructors as well as different kinds of courses related to security for enterprises.



Research at the Police University College is focused on e.g. police work, policing, and wider security environment. The research information is applied, for example, in developing security in society and predicting changes to policing. The Police University College implements research projects together with universities and research institutes. Research cooperation also extends to public sector, businesses, and the third sector.

Police University College has a proven track record of successful capacity building for governmental bodies in training and research and development projects in EU pre-accession and neighbourhood policy countries. Here are some references of recent Twinning- and other international projects implemented by the Polamk:

- Twinning project "Improved education in the Public Safety and Security Sectors in Kosovo", 2012-14
- EU-China Police Training Project (funded by the EC), 2012-16
- Capacity Building within the Tunisian Police and National Guard (Bilateral, funded by the Finnish MoFA)
- Eastern Partnership Police Cooperation Project (launched by the EC)

Characteristics of policing in Finland:

- Efficient with over 10 000 professionals in a police organisation
- High level of trust towards the police
- Service-oriented, knowledge-based policing concept
- Extensive and efficient use of ICT technology
- High level of independence of police patrols
- Strong Rule of Law foundation, extensive police legislation, clearly defined ethical code

webpages: [www.polamk.fi](http://www.polamk.fi)



## THE FINNISH BORDER GUARD

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**The Finnish Border Guard is an internal security agency operating under the Ministry of the Interior. The Border Guard is a cooperative, internationally renowned expert in border management and maritime safety, an authority that increases the safety and security of people and ensures fluent border crossings. The main duties of the Border Guard are to control Finland's borders on land and at sea, carry out border checks on persons at land border crossing points, ports and airports, and perform search and rescue operations, particularly at sea. The Border Guard also performs police duties, and implements customs controls at border crossing points where the Finnish Customs is not present.**

Finnish Border Guard employs approximately 2700 persons. The Border Guard bases its activities on the values of competence, reliability, and cooperation.

The Border Guard is responsible for six core functions:

1. border surveillance
2. border checks
3. crime prevention
4. maritime safety
5. international cooperation
6. national defense

The Finnish Border Guard liaises on a constant basis with the relevant authorities of neighbouring countries, EU Member States, Schengen countries, and countries applying for EU membership.

The Finnish Border Guard cooperates closely with the European Agency for the Management of Operational Cooperation at the External Borders (FRONTEX) and participates in EU and OSCE civilian crisis management operations. Practical cooperation with the Russian Border Guard Service are dealt with by regional border delegates.

In its work The Finnish Border Guard implements and promotes European Union's Integrated Border Management (IBM) standards.

The Finnish Border Guard has been successfully involved in several EU Twinning projects. Here are some examples:

- "Integrated Border Management, IBM", Turkey, 2010-12
- "Support to the State Border Service", Bosnia and Herzegovina, Junior Partner, 2008-09
- "Development of State Border Control System", Latvia, 2006

webpages: [www.raja.fi](http://www.raja.fi)

**The Finnish Immigration Service (Migri), subordinate to the Ministry of the Interior, is an expert, decision-making, and customer service organisation in matters related to migration, asylum, refugees, and citizenship. The Finnish Immigration Service also implements Finland's migration policy and supports the activities of other authorities within the migration administration. The Finnish Immigration Service provides information services in support of political decision making and for the use of national and international co-operation. The agency commenced operation on 1 March 1995. The values of the Migri are openness, competence, and justice.**

Migri's international references:

- "Strengthening readmission and Sustainable Reintegration in Kosovo", 2013-15
- Building training and analytical capacities on migration in Moldova and Georgia, 2011-12
- "Support to the set up an Asylum and Country of Origin Information System", Turkey, 2008-10
- EU project "Enhancing Asylum Conditions and International Protection in the Republic of Belarus", 2008
- "Promotion of Knowledge Transfer to Moldova for Strengthening of Migration and Asylum Management Capacities", 2008

webpages: [www.migri.fi](http://www.migri.fi)

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